Lady Di Pet Chaperone

Dear Clients,

Thank you for your interest in Lady Di Pet Chaperone. We work hard at Lady Di's to keep your cats and small dogs happy and safe in either your home environment or in our loving home environment.

Enclosed you will find our welcome packet. The packet includes requirements for all Lady Di customers, a list of prices and services, our pet agreement, and questionnaire. The questionnaire will need to be filled out completely prior to your interview with one of Lady Di's associates. An interview must be completed prior to the date of services. Please call to set up an interview.

Lady Di Pet Chaperone is a licensed, bonded, and insured company. If you have any questions and/or are ready to set up and interview, we can be reached at (206) 245-0656 or info@seattlepetcare.com.

We look forward to hearing from you soon.

Sincerely,

Sarah Mettler
Owner/Operator

LADY DI PET CHAPERONE
9037 35th Avenue SW
Seattle, WA 98126
206-245-0656
info@seattlepetcare.com
seattlepetcare.com

Lady Di Pet Chaperone

SERVICES AND PRICING

All Services are by Appointment Only

DAYCARE (Dogs < 35 lbs)

- Daycare up to 12 hours $55.00
- All late pick-ups will be billed at our boarding rate unless previously arranged.

PREPAID DAYCARE PACKAGES

- 15-day package ($52 per day) $780.00
- 30-day package ($50 per day) $1500.00

KENNEL-FREE BOARDING (Dogs < 35 lbs)

- Extended care (overnight) $90.00
- Families with two or more dogs (per dog) $80.00
- Additional fee for major holidays $25.00

DAILY HOME VISITS FOR DOGS (< 35 lbs) - Includes services for both your home and your pets, includes feeding and playtime for your dog(s).

- Per visit for 1 or 2 dogs $60.00
- Additional fee for visits on holidays $25.00
- Each additional dog $10.00

DOG WALKING (< 35 lbs) - Includes approx. 35 min of walk/playtime. Each additional walk on the same day will be charged the same price.

- One dog less than 35 lbs $60.00
- Each additional dog $10.00

DAILY VISITS FOR CATS

- Per visit for 1-3 cats $55.00
- Per visit if non-consequtive days $65.00
- Additional fee for visits on holidays $25.00
- Additional fee for more than 3 cats $10.00
- Fluids/Injection $10.00

EXOTIC ANIMALS

Birds, reptiles, fish and small animals will be cared for by Paula Our Exotic Animal Specialist. Charges will be based on the type, number of animal(s) and services needed. This amount will be determined by Paula at the client's interview. Minimum charge will be $60.00 per visit.

ADDITIONAL SERVICES

- $10.00 per day if not enough food is provided for length of services.

HOURS OF OPERATION

Monday – Friday 7:00am-7:00pm
Saturday 10:00am-6:00pm
Sunday 10:00am-3:00pm
All services other than daycare are by appointment only.
No Drop off or pickup on New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas.

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PET SITTING POLICIES

FOR ALL LADY DI CUSTOMERS

- Please read over and complete the enclosed questionnaire before your pet's interview and evaluation. Once you have completed the questionnaire, please email to info@seattlepetcare.com. I will then contact you to set up a meet and greet. This form will remain on file for any future visits. Before your pet will be admitted to care, a **free** evaluation must be completed.
- **Hours of operation are Monday-Friday 7AM-7PM, Saturday & Sunday 10AM-6PM**. All weekend services are by appointment only. Please plan your drop off and pickup times accordingly, as these times will be **strictly enforced** Phone hours are 8AM - 6PM. No drop offs or pick-ups on New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas.
- Reservations for care during the holidays must be made at least one week prior to holiday.
- Appointments for new client interviews/meet and greet are scheduled one day a week and after 6pm. Please plan to spend 25 minutes with us to discuss your pet's habits, preferences or special needs.
- After the initial evaluation, daycare visits do not require reservations; all other services do, and may be arranged by calling 206-245-0656 or by e-mailing info@seattlepetcare.com.
- **Payment for Lady Di Facility is due upon pickup**. Please make checks payable to Lady Di. Payment is due in advance if someone else is picking up your pet from Lady Di's. **Payment for in-home pet care is due in full before service is performed.**

FOR DOG CARE IN LADY DI FACILITY

- For the safety of all pets we require proof of all vaccines at the time of the initial consultation. We also require that you present proof of inoculation against DHLPPC and Bordetella. If you cannot verify shot records you will be asked to reschedule your appointment. When you call in to schedule subsequent appointments, we will ask you for updated vaccination information.
- Fecal exam is required yearly - proof from vet is required.
- We accept dogs < 35 pounds after an evaluation. All dogs must be neutered or spayed (exceptions are made for puppies who are waiting for an age appropriate time).
- All dogs must wear identification tags at all times.
- Please provide enough food for your pet's stay and mark all containers with your name. Additional charges will apply for food supplied by Lady Di.
- We require that all dogs be on an effective flea control regimen. All dogs will be physically inspected for fleas and/or ticks before they are brought into the Lady Di facility. No infested pets will be accepted.

FOR IN-HOME CAT CARE BY LADY DI

Standard visit consists of: Fresh food and water, scoop or change litter as necessary, playtime and affection, collect mail and newspaper, water plants, adjust blinds and lighting. Pills, fluids and injections are available but depend on your cat's cooperation. All cats **must** be up to date on their shots unless they are indoor-only cats. At this time, Lady Di services only the West Seattle area.

Lady Di Pet Chaperone

AGREEMENT

- I understand and agree that in admitting my dog/cat to Lady Di Pet Chaperone, Lady Di Pet Chaperone has relied on my representation that my pet is in good health and has not harmed or shown aggressive or threatening behavior toward any person or any other animal.

- Lady Di Pet Chaperone makes every reasonable effort to protect animals in their care. However, in the event of a problem, I understand and agree that Lady Di Pet Chaperone and its staff will not be liable and I hereby release them of any liability of any kind arising from my dog/cat attendance and participation at the facility, in-home care or on errands or transport on owner's behalf. I thoroughly understand and accept these risks.

- I further understand and agree that any problem that develops with my dog/cat will be treated as deemed best by staff of Lady Di Pet Chaperone in their sole discretion, and I assume full financial responsibility for any and all expenses involved for my dog/cat in the case of illness or injury. However, I will make every effort to maintain responsibility for any harm caused by my dog/cat at Lady Di Pet Chaperone.

- I understand that Lady Di Pet Chaperone must maintain client confidentiality unless legally obligated to provide information, unless an owner gives permission.

- I agree to pay my entire bill according to Lady Di Pet Chaperone's payment policies.

Lady Di Pet Chaperone accepts cash, local checks and all major credit cards.

I certify that I have read and understand this agreement. I agree to abide by the rules and regulations and accept all the terms, conditions, and statements of this agreement. I certify that all of the information given to Lady Di Pet Chaperone in this document is accurate to the best of my knowledge.

Name (please print) _____

Signature _____ Date _____

Lady Di Pet Chaperone

QUESTIONNAIRE

CLIENT INFORMATION

Name _____ Email _____

Phone: Home _____ Mobile _____ Work _____

Address _____

PET INFORMATION

Name	Breed	Weight	Color	Birthdate	Sex	Spay/Neuter
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____

FEEDING INFORMATON

How many times per day do you feed your dog/cat? At what times? What do you feed your dog/cat and how much each time?

Pet 1 _____

Pet 2 _____

Pet 3 _____

HEALTH

Does your dog/cat have any medical conditions? _____

Is your dog/cat taking any medications? _____

Does your dog/cat have any food allergies? _____

PET LICENSE AND MICROCHIP

1 _____ 2 _____ 3 _____

VETERINARIAN

Name _____ Email _____

Phone _____ Address _____

EMERGENCY CONTACT OTHER THAN YOURSELF

Name _____ Phone _____ Relation _____

Name _____ Phone _____ Relation _____

PLEASE CHECK ALL THAT APPLY

___ confident	___ shy	___ timid	___ likes dogs	___ afraid of noises	___ jumps or climbs fences
___ pushy	___ doesn't listen	___ skittish	___ likes kids	___ bitten person	___ obedience training
___ independent	___ submissive	___ clingy	___ likes men	___ bitten dog	___ name recall
___ mellow	___ anxious	___ nervous	___ growls	___ likes puppies	___ plays well with other dogs
___ dominant	___ reserved	___ bites	___ shakes	___ food aggressive	___ been to dog park

GENERAL INFORMATION

Has your dog been in a dog daycare before? _____ If yes, where and reason for leaving? _____

Is your dog/cat crate trained? _____ Is your dog/cat afraid of specific noises? _____

Has your dog/cat bitten a person or animal? _____

How did you hear about Lady Di Pet Chaperone? _____

Other comments about your pet that you feel may be helpful _____

What services are you currently interested in? _____